

## ITI Alternate Funds Management Limited

Data for the month ending –April 2024

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from investors	Nil	Nil	NA	NA	NA	NA
2	SEBI (SCORES)	Nil	Nil	NA	NA	NA	NA
3	Other sources (if any)	Nil	Nil	NA	NA	NA	NA
	<b>Grand Total</b>						

### Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	December 2021	Nil	Nil	NA	NA
2	January 2022	Nil	Nil	NA	NA
3	February 2022	Nil	Nil	NA	NA
4	March 2022	Nil	Nil	NA	NA
5	April 2022	Nil	Nil	NA	NA
6	May 2022	Nil	Nil	NA	NA
7	June 2022	Nil	Nil	NA	NA
8	July 2022	Nil	Nil	NA	NA
9	August 2022	Nil	Nil	NA	NA
10	September 2022	Nil	Nil	NA	NA
11	October 2022	Nil	Nil	NA	NA
12	November 2022	Nil	Nil	NA	NA
13	December 2022	Nil	Nil	NA	NA
14	January 2023	Nil	Nil	NA	NA
15	February 2023	Nil	Nil	NA	NA
16	March 2023	Nil	Nil	NA	NA
17	April 2023	Nil	Nil	NA	NA
18	May 2023	Nil	Nil	NA	NA
19	June 2023	Nil	Nil	NA	NA
20	July 2023	Nil	Nil	NA	NA
21	August 2023	Nil	Nil	NA	NA
22	September 2023	Nil	Nil	NA	NA
23	October 2023	Nil	Nil	NA	NA
24	November 2023	Nil	Nil	NA	NA
25	December 2023	Nil	Nil	NA	NA
26	January 2024	Nil	Nil	NA	NA
27	February 2024	Nil	Nil	NA	NA
28	March 2024	Nil	Nil	NA	NA
29	April 2024	Nil	Nil	NA	NA
	<b>Grand Total</b>				

**Trend of annual disposal of complaints**

Sr. No.	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2020-21	NA	Nil	NA	NA
2	2021-22	Nil	Nil	NA	NA
3	2022-23	Nil	Nil	NA	NA
4	2023-24	Nil	Nil	NA	NA
5	2024-25				
	<b>Grand Total</b>				

\* Inclusive of complaints of previous months / years resolved in the current month / year

# Inclusive of complaints pending as on the last day of the month / year

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month